Unified Communications & EBS Service Desk - Estates and Facilities

How do I make calls if I don’t download the app?

Justin Looper - 2021-02-15 - Comments (0) - One Number Service - FAQ

You can still use the One Number Service without accessing the mobile application.

This can be done by using the Web Client.

It is recommended to download the mobile application so you can change your devices remotely at your convenience as the web client cannot be used off site without the use of BYOD or a trust laptop connected through CITRIX.