# Unified Communications & EBS Service Desk - Estates and Facilities



## No one will be able to take messages for anyone anymore if they are away from their desks, people will not want them to be answering there personal mobile phones?

Jon Woods - 2021-04-06 - Comments (0) - One Number Service - FAQ

The app is connected to your mobile phone , so if you are away from your desk that is relvant to work then you can now have the option to take your phone with you so you can answer it. If you are away from your desk due to a personal trip, then you can set your phone to be diverted to voicemail and on your return you can pick the voicemail up.