Unified Communications & EBS Service Desk - Estates and Facilities

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Prevent Liberty tab going to sleep

Justin Looper - 2025-10-07 - Comments (0) - Liberty Converse

Modern browsers save on system resources by putting tabs into an inactive state after a certain amount of time. When accessed, the tab will reload for the most up-to-date information.

For Liberty, this means the system will log you out and you would need to log in again.

To prevent this, we can exclude the site.

Chrome

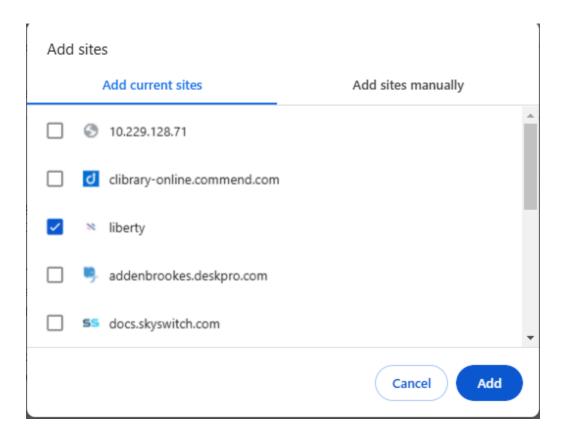
- Go to chrome://settings/performance
- Find the section that states "Prevent these sites from going to sleep"

Always keep these sites active Websites you add will always stay active and memory won't be freed up from them.



No sites added

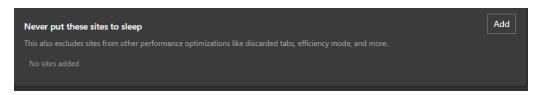
- Select Add
- Select the Liberty tab



- Press Add again.
- You can now close down the settings page and return to the liberty tab.

Microsoft Edge

- Open edge://settings/system
- Find the Optimize Performance section
- $\bullet \;\; \mbox{Locate "Never put these sites to sleep"}$



- Select Add
- \bullet Enter http://liberty/* (There is a star at the end here)
- $\bullet \ \ \mathsf{Select} \ \mathbf{Add} \ \mathsf{again}$
- You can now close down the settings page and return to the liberty tab.