

Unified Communications & EBS Service Desk - Estates and Facilities

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Prevent Liberty tab going to sleep

Justin Looper - 2025-08-02 - Comments (0) - Liberty Converse

Modern browsers save on system resources by putting tabs into an inactive state after a certain amount of time.

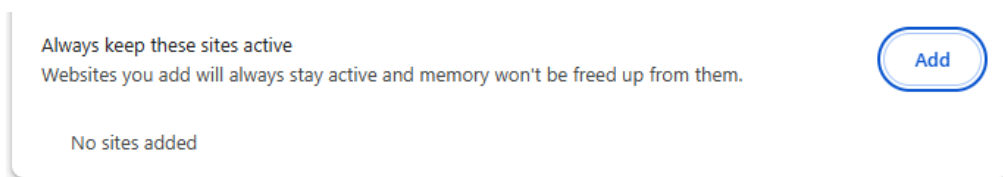
When accessed, the tab will reload for the most up-to-date information.

For Liberty, this means the system will log you out and you would need to log in again.

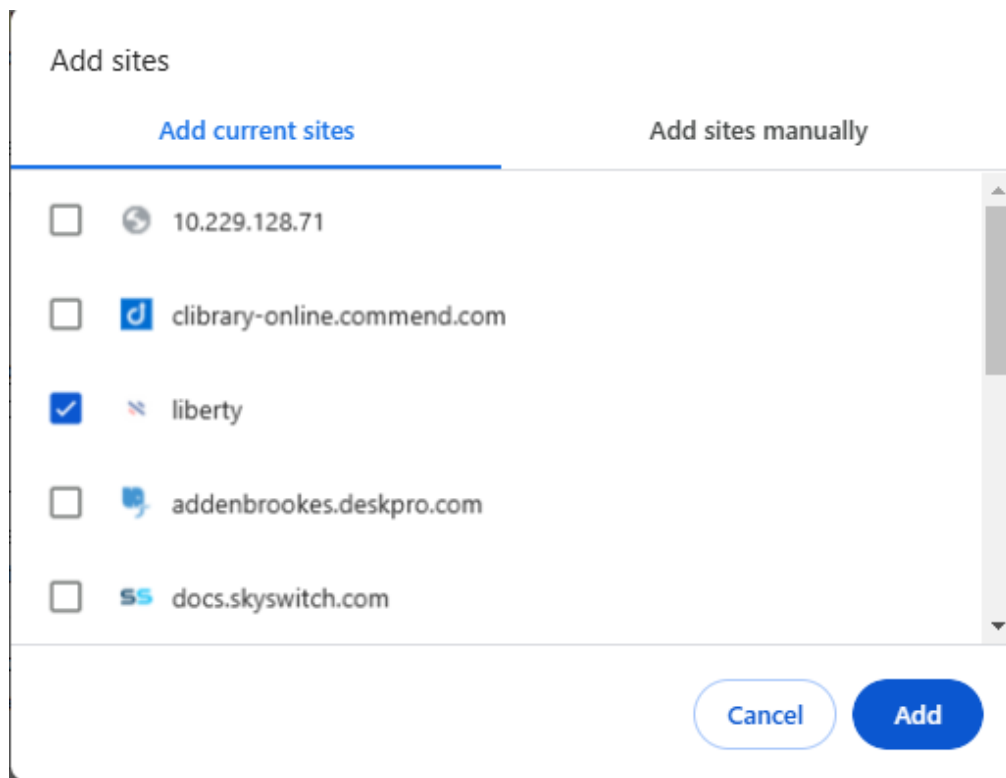
To prevent this, we can exclude the site.

Chrome

- Go to <chrome://settings/performance>
- Find the section that states "Prevent these sites from going to sleep"



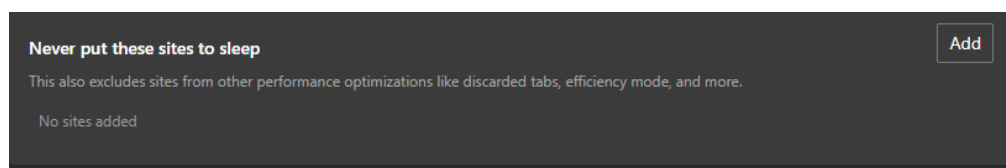
- Select **Add**
- Select the Liberty tab



- Press Add again.
- You can now close down the settings page and return to the liberty tab.

Microsoft Edge

- Open <edge://settings/system>
- Find the Optimize Performance section
- Locate “Never put these sites to sleep”



- Select Add
- Enter http://liberty/* (There is a star at the end here)
- Select **Add** again
- You can now close down the settings page and return to the liberty tab.