Unified Communications & EBS Service Desk - Estates and Facilities

Where does the call go if I don’t answer?

Justin Looper - 2023-11-13 - Comments (0) - One Number Service - FAQ

By default calls will ring for 30 seconds then go to your trust voicemail. Please be aware the ring time for personal devices like mobiles must be changed to 17 seconds to avoid calls going through to personal voicemails.
This can be changed via the “Add new device” options. Please check the user guide for the system you are using.