Unified Communications & EBS Service Desk - Estates and Facilities

Will the Trust cover the cost of repair or replacement if the phone is damaged whilst on a work call?

Jon Woods - 2021-04-06 - Comments (0) - One Number Service - FAQ

No, the Trust will not cover the cost of repair or replacement if a mobile device is damaged while on a work call. ONS provides users with the flexibility to use personal devices for Trust calls, but the overall responsibility of the device remains with the user themselves.