

Unified Communications & EBS Service Desk - Estates and Facilities

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Jon Woods - 2021-04-06 - [Comments \(0\)](#) - [One Number Service - FAQ](#)

No, the Trust will not cover the cost of repair or replacement if a mobile device is damaged while on a work call. ONS provides users with the flexibility to use personal devices for Trust calls, but the overall responsibility of the device remains with the user themselves.